

December 2023 Report



*Committed to your Health and Safety
through Exceptional Service*





December 2023 Highlights

The Frisco Fire Department responded to 1,594 fire and EMS-related incidents in December 2023.

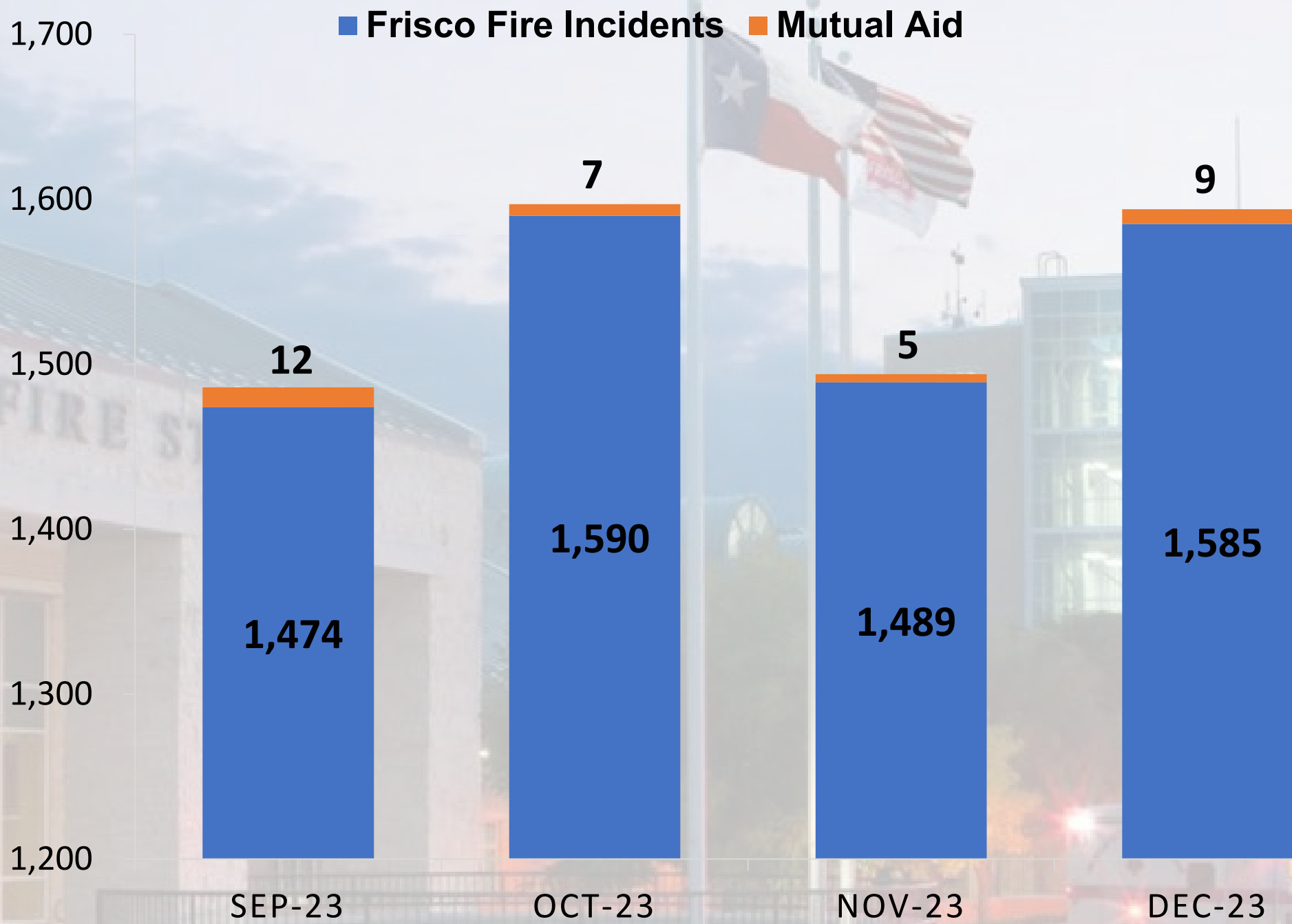
Fire Department responded to a call from the Princeton Fire Department on the morning of December 29, 2023, to assist with a construction accident at a middle school in Princeton. Three construction workers were trapped in a confined trench inside the building when soil gave way and collapsed. One of the three trapped workers was able to extricate himself from the trench, but personnel from Frisco and Allen's Trench Rescue Teams working in cooperation with Princeton were able to free the remaining trapped workers. All patients were subsequently transported to local medical facilities for evaluation.





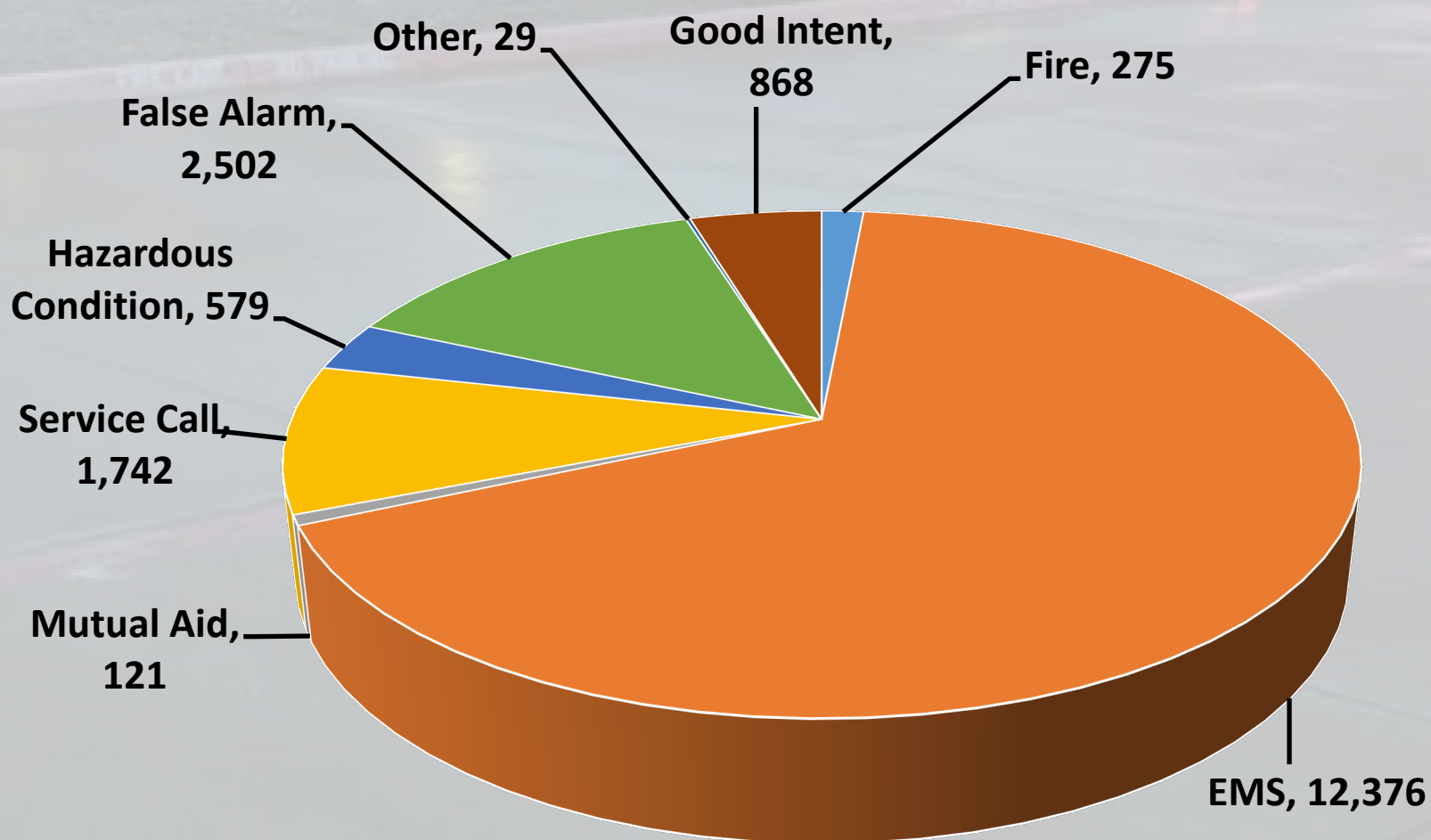
Incident Summary

Total Monthly Incidents



Incidents Year to Date 2023 (18,492)

Primary Responses including Mutual Aid

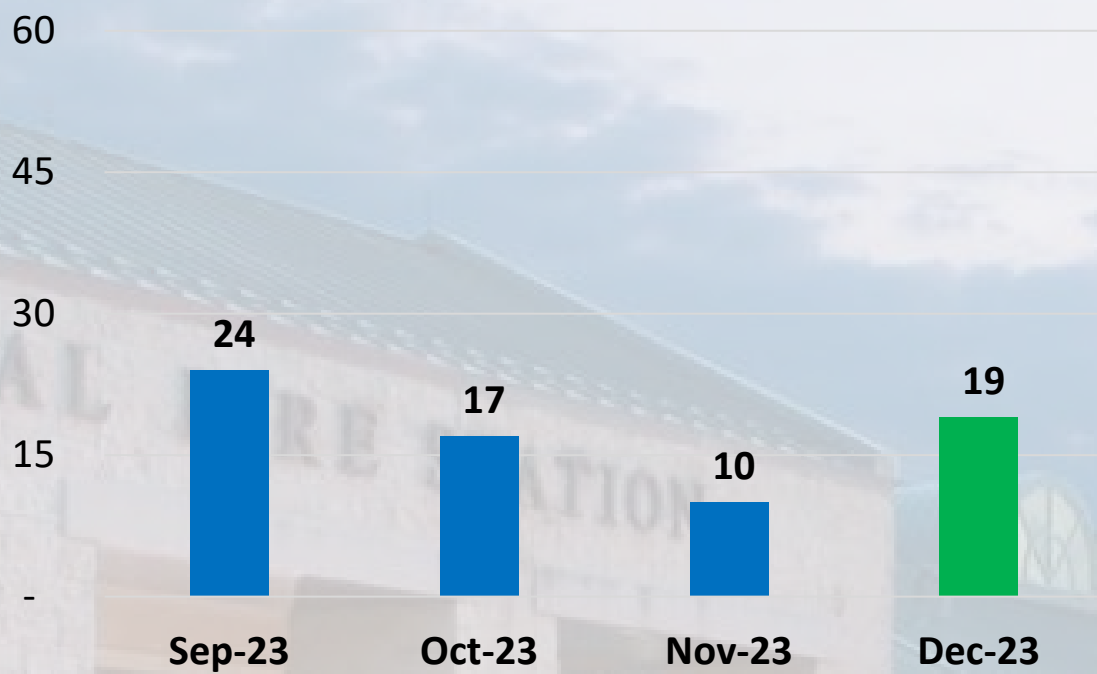




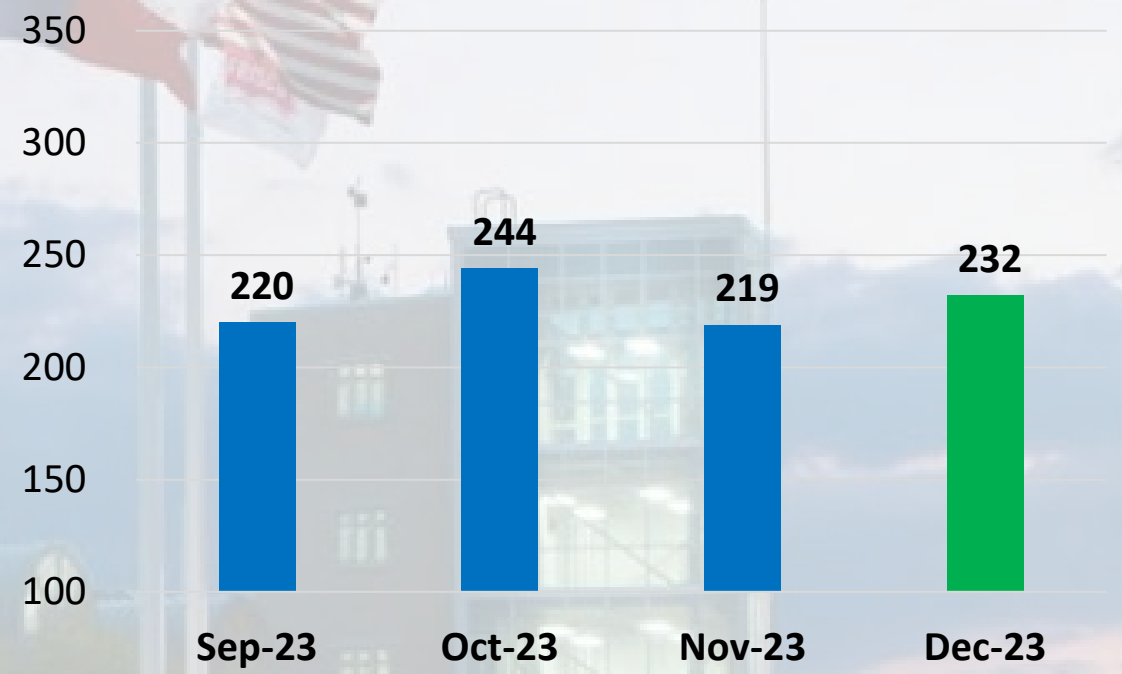
Incident Breakdown

Total Calls – 1,594 (Includes Mutual Aid and Special Events)

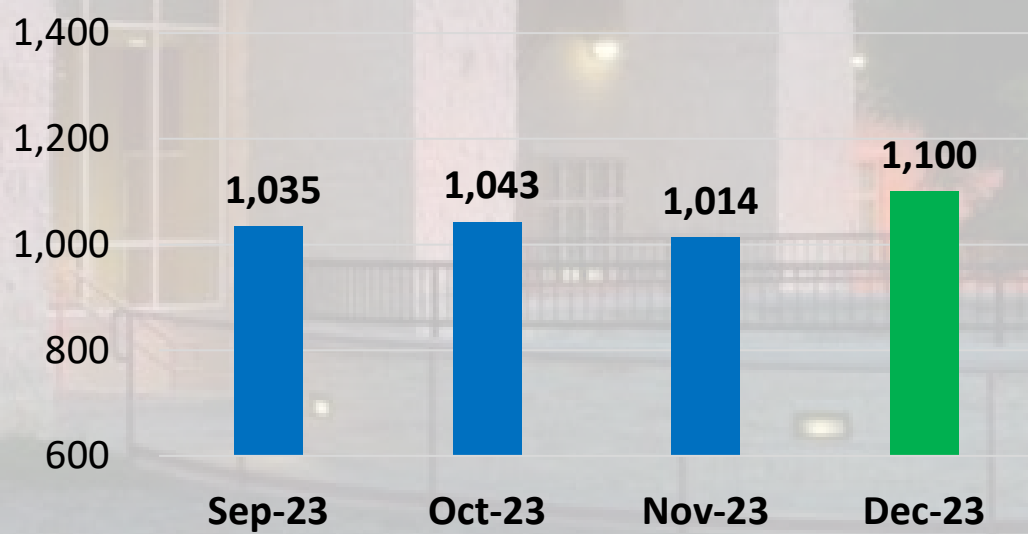
Fire Incidents



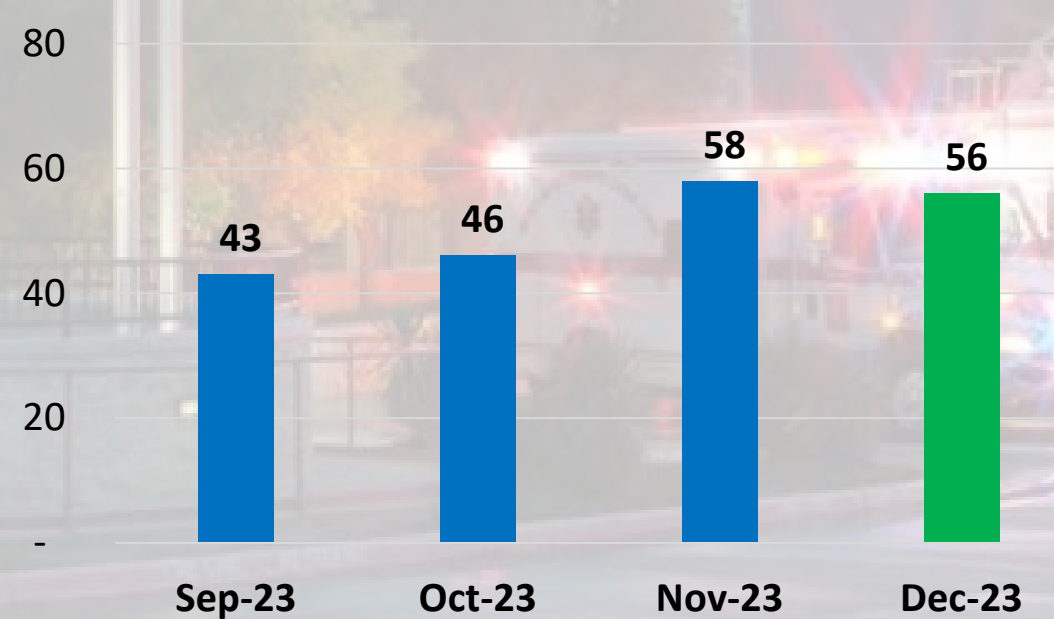
Service/Good Intent



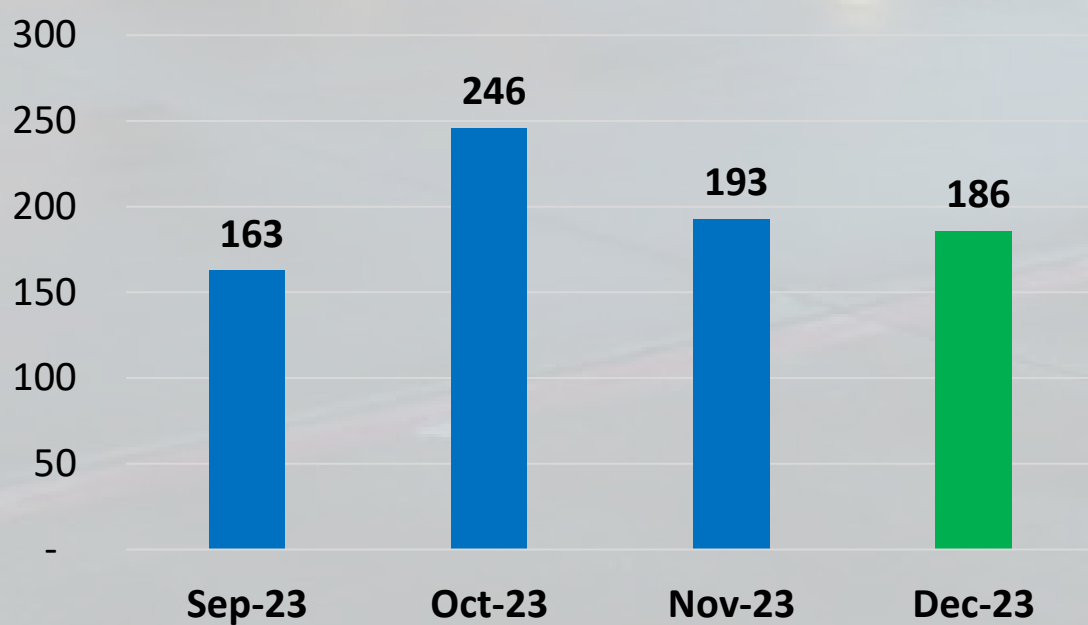
EMS



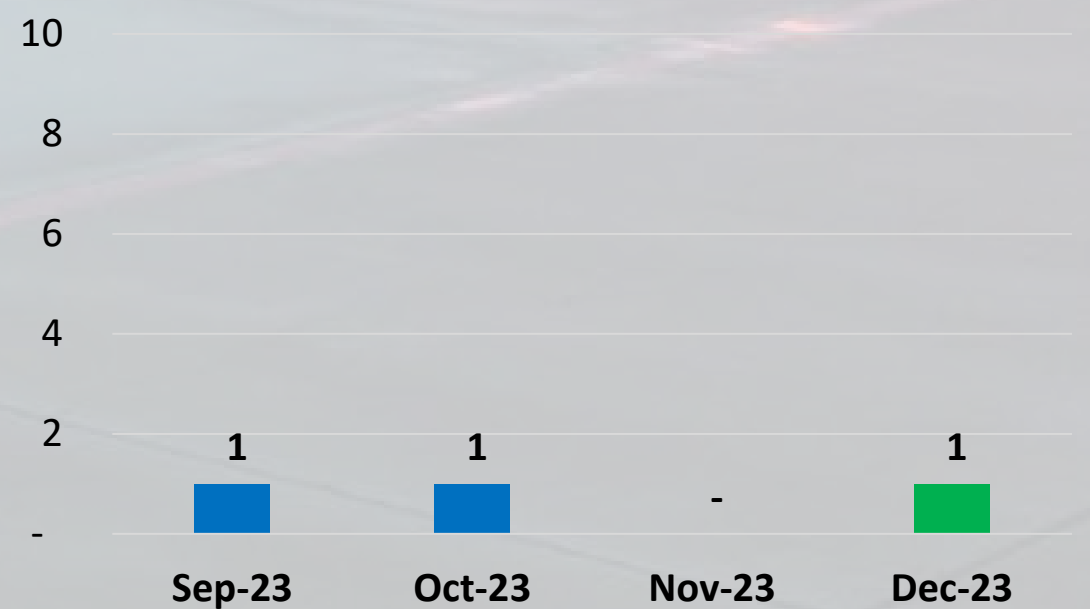
Hazardous Condition



False Alarm



Other Incidents

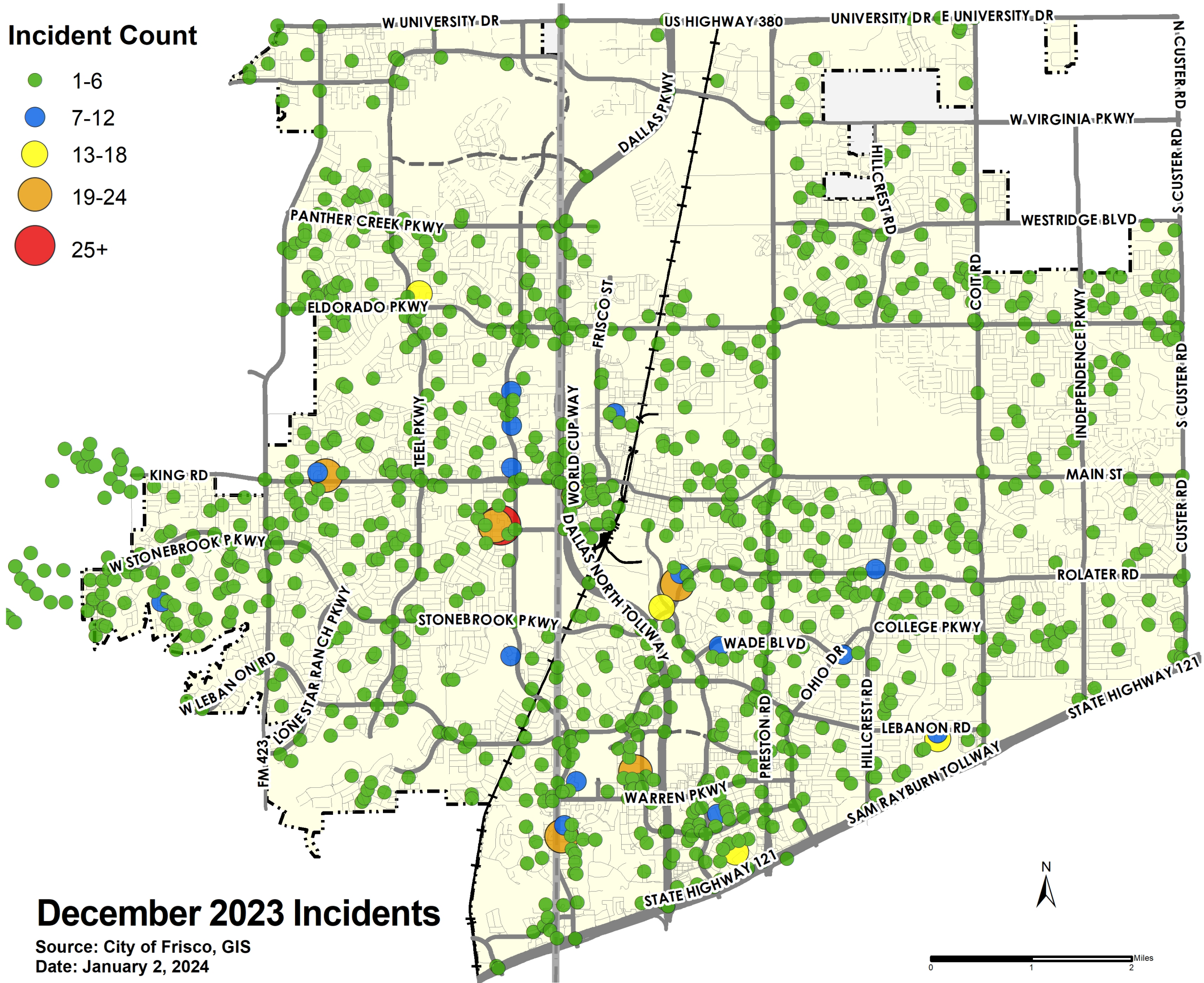




Top Five Busiest Incident Locations

1. Landing at Watermere (27) – Senior Living Center
2. Prairie Estates (24) – Senior Living Center
3. Watermere (20) – Senior Living Center
4. Parkview (19) – Senior Living Center
5. Sunrise of Frisco (19) – Senior Living Center

Incident Count



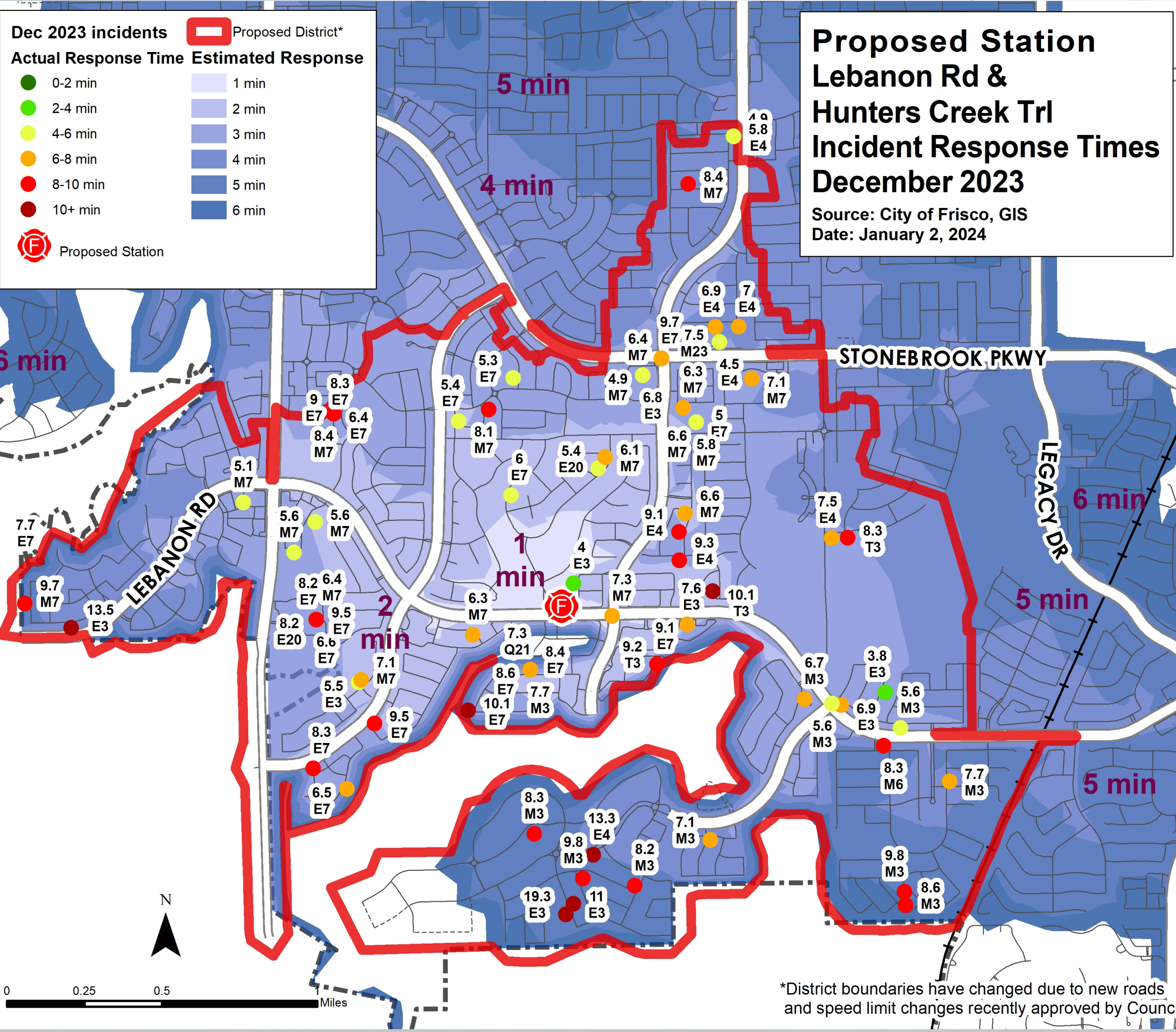
December 2023 Incidents

Source: City of Frisco, GIS
 Date: January 2, 2024



Proposed Station – Lebanon Rd & Hunters Creek Trl

Total Calls in the proposed district (90 th Percentile total response time)			
September 2023	October 2023	November 2023	December 2023
26 (8:48)	37 (8:38)	35 (9:48)	43 (9:53)





Proposed Station – Teel Pkwy & Fields Pkwy

Total Calls in the proposed district (90th Percentile total response time)

September 2023	October 2023	November 2023	December 2023
35 (9:07)	34 (10:38)	35 (10:01)	39 (11:09)

Proposed Station Teel Pkwy & Fields Pkwy Incident Response Times December 2023

Source: City of Frisco, GIS
Date: January 2, 2024

Dec 2023 incidents

Actual Response Time

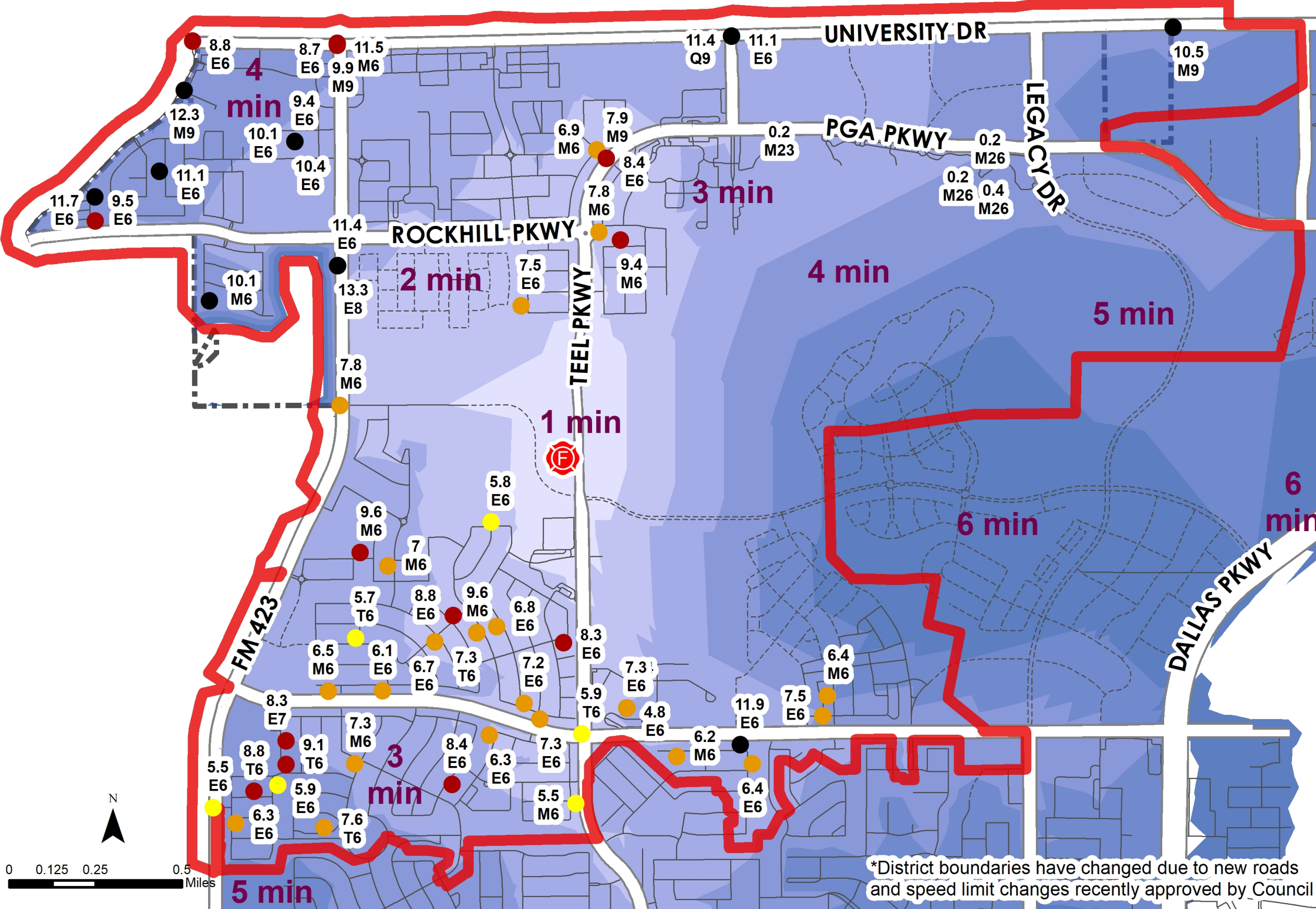
- 0-2 min
- 2-4 min
- 4-6 min
- 6-8 min
- 8-10 min
- 10+ min

Estimated Response Times

- 1 min
- 2 min
- 3 min
- 4 min
- 5 min
- 6 min

 Proposed Station

 Proposed District

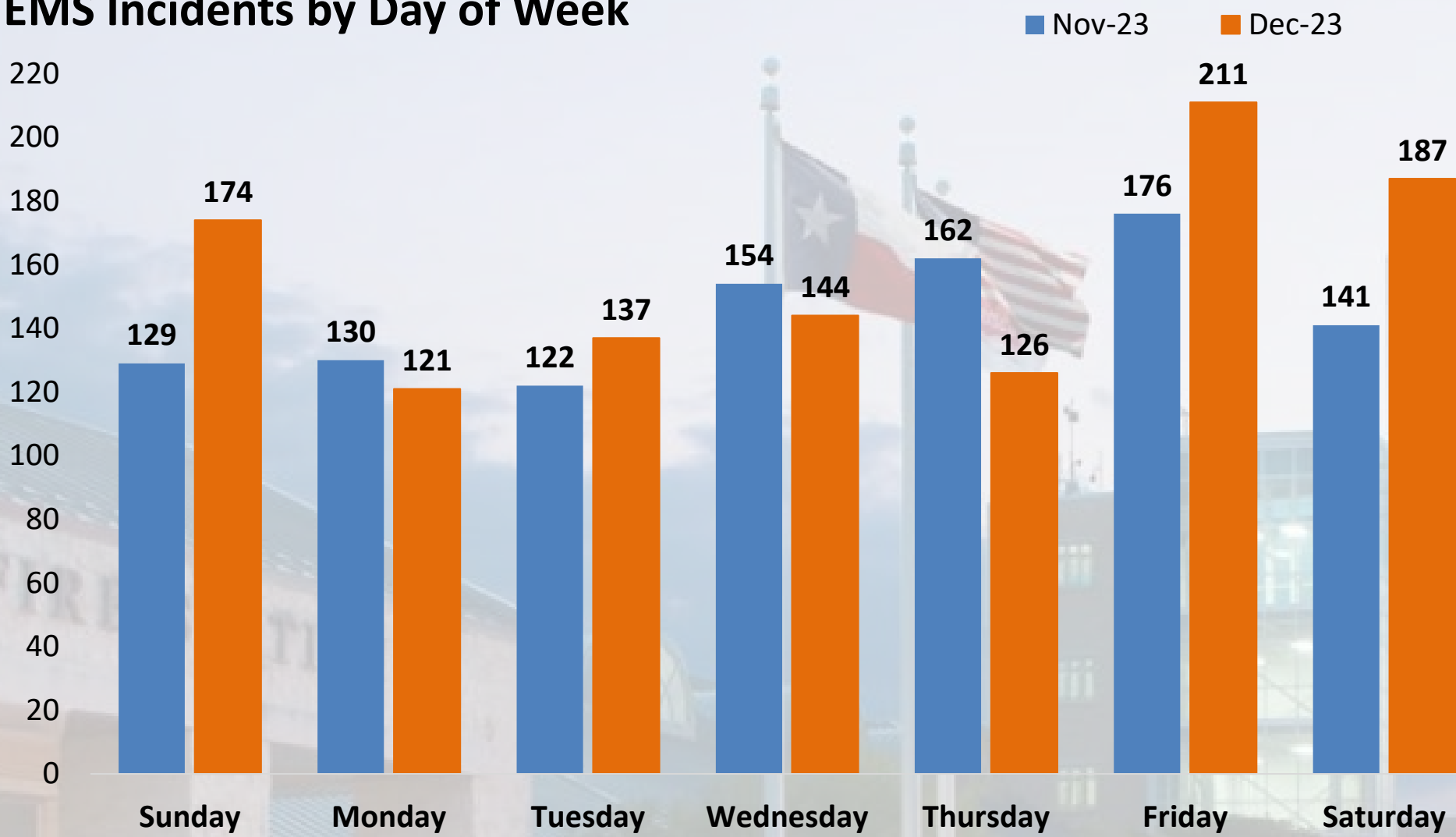


*District boundaries have changed due to new roads and speed limit changes recently approved by Council

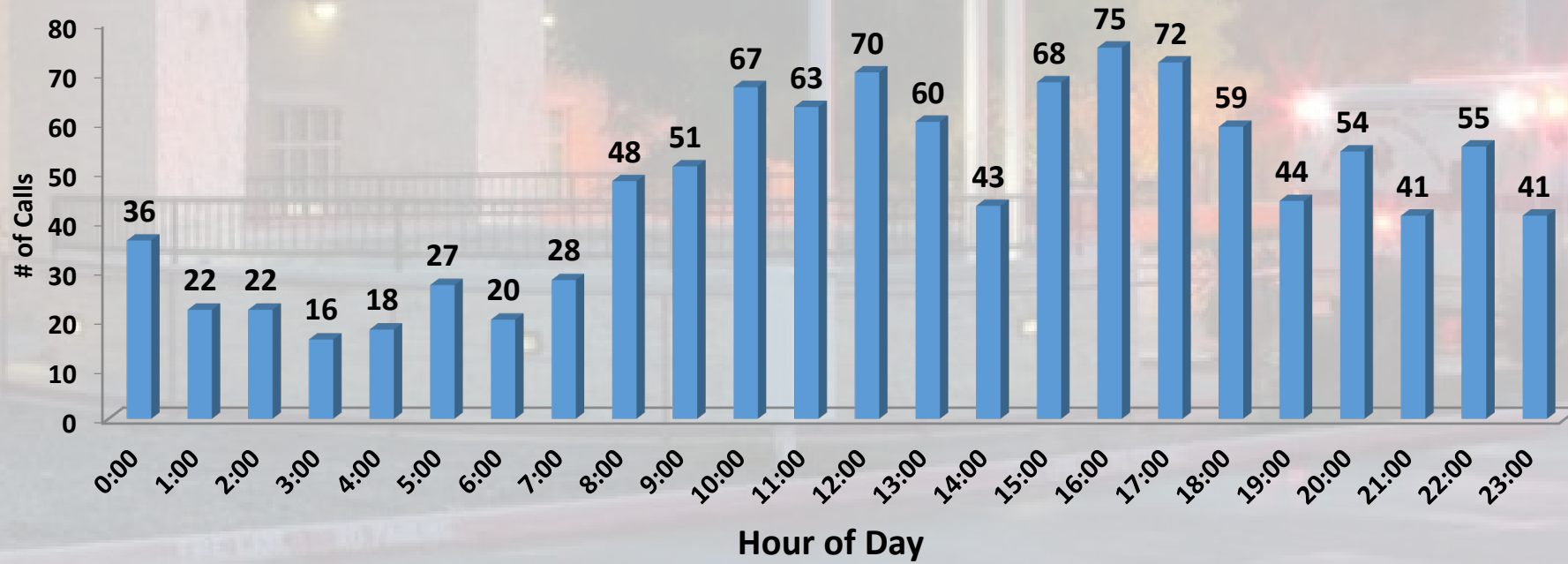


EMS Response Data

EMS Incidents by Day of Week

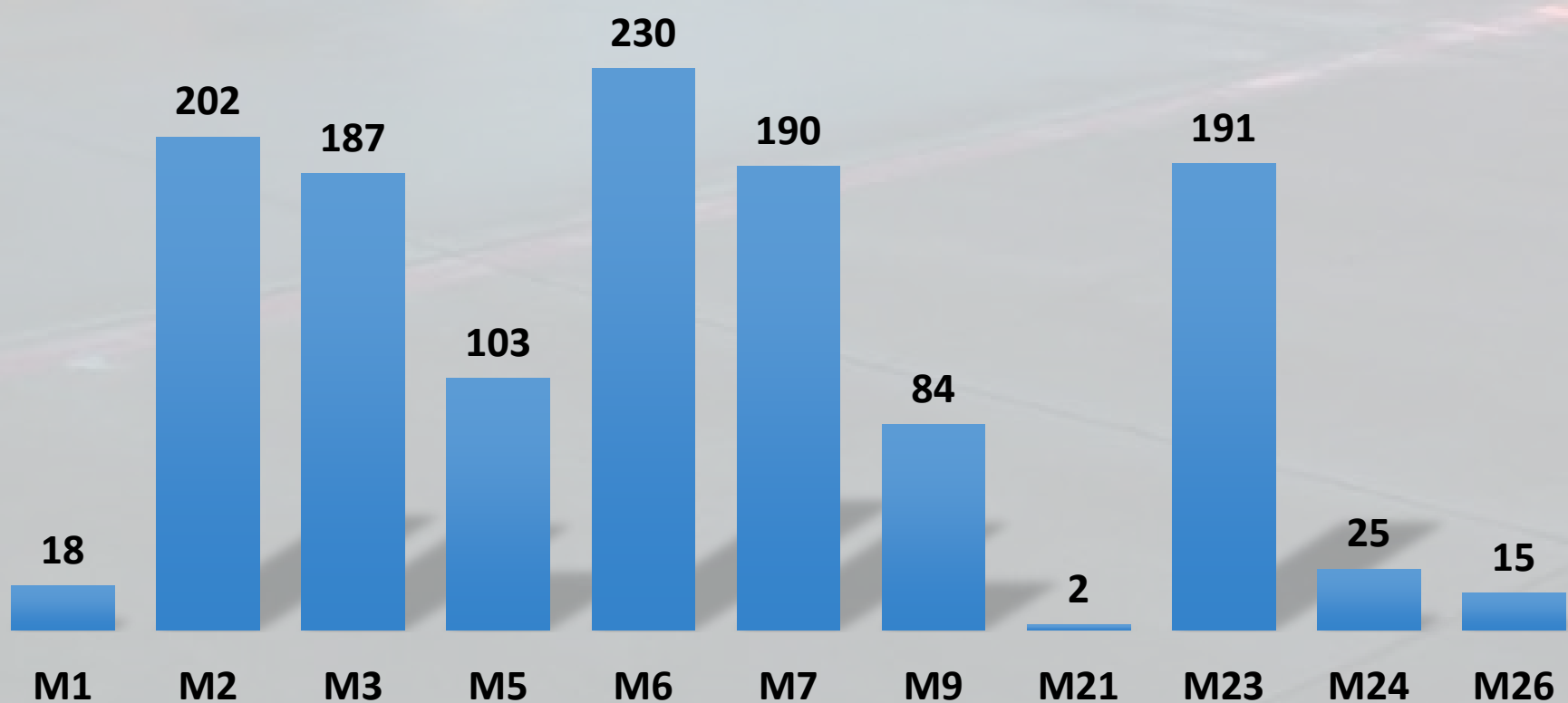


EMS Incidents by Hour of Day



Responses by Medic Units

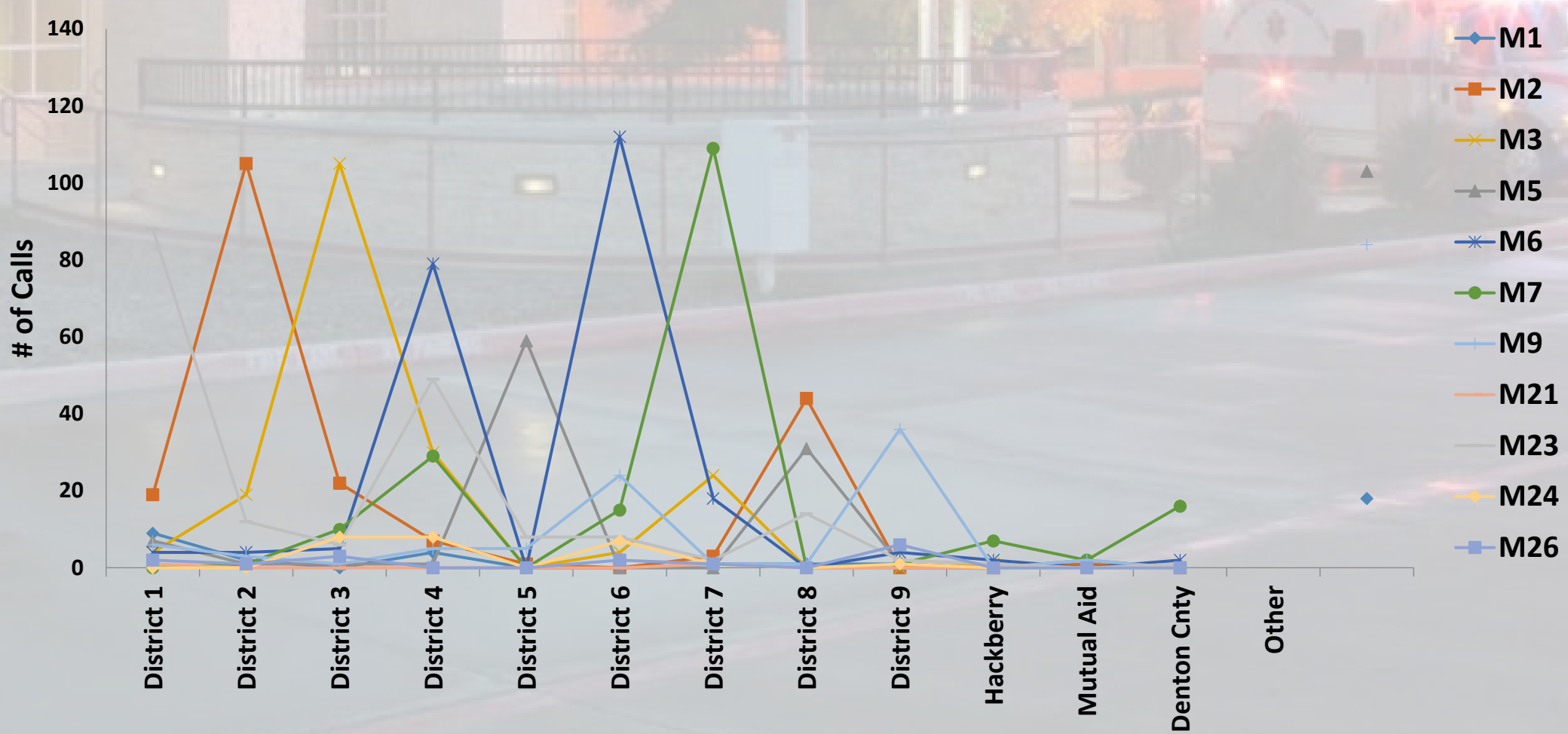
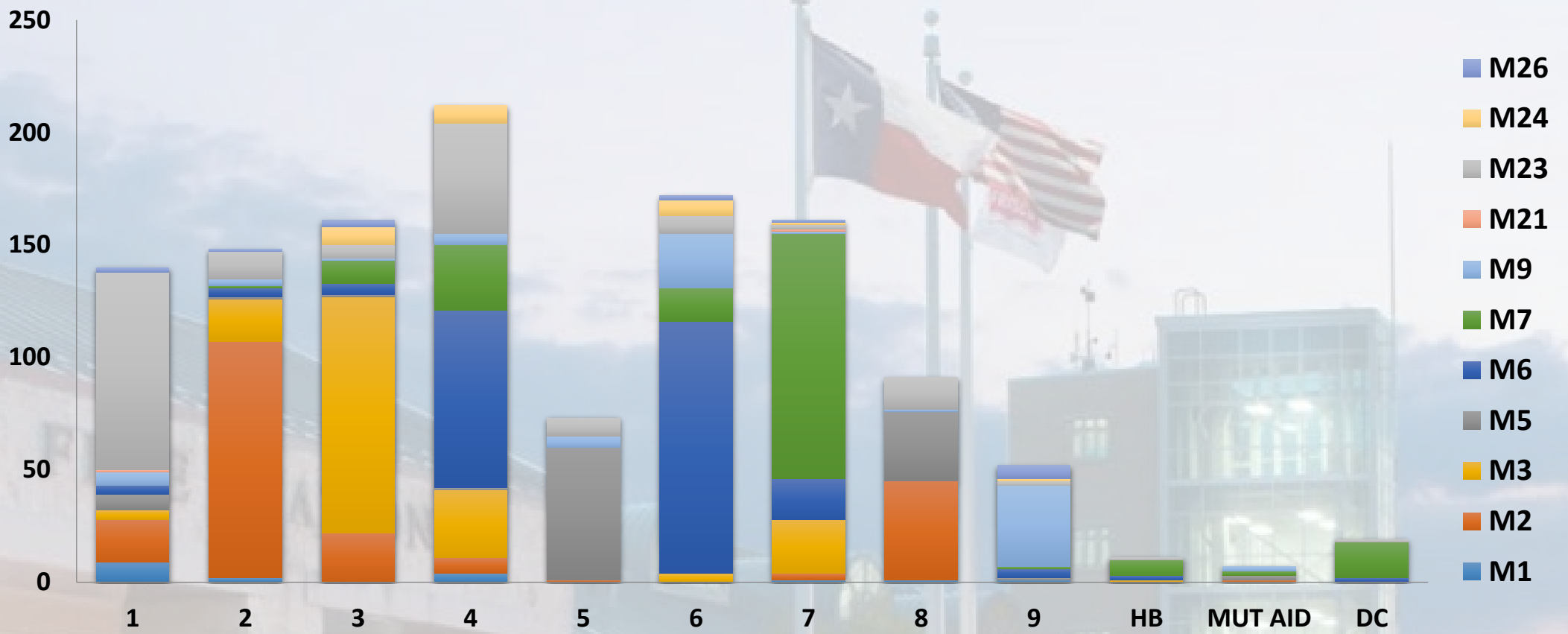
Includes fires and other non medical calls





EMS Response Data

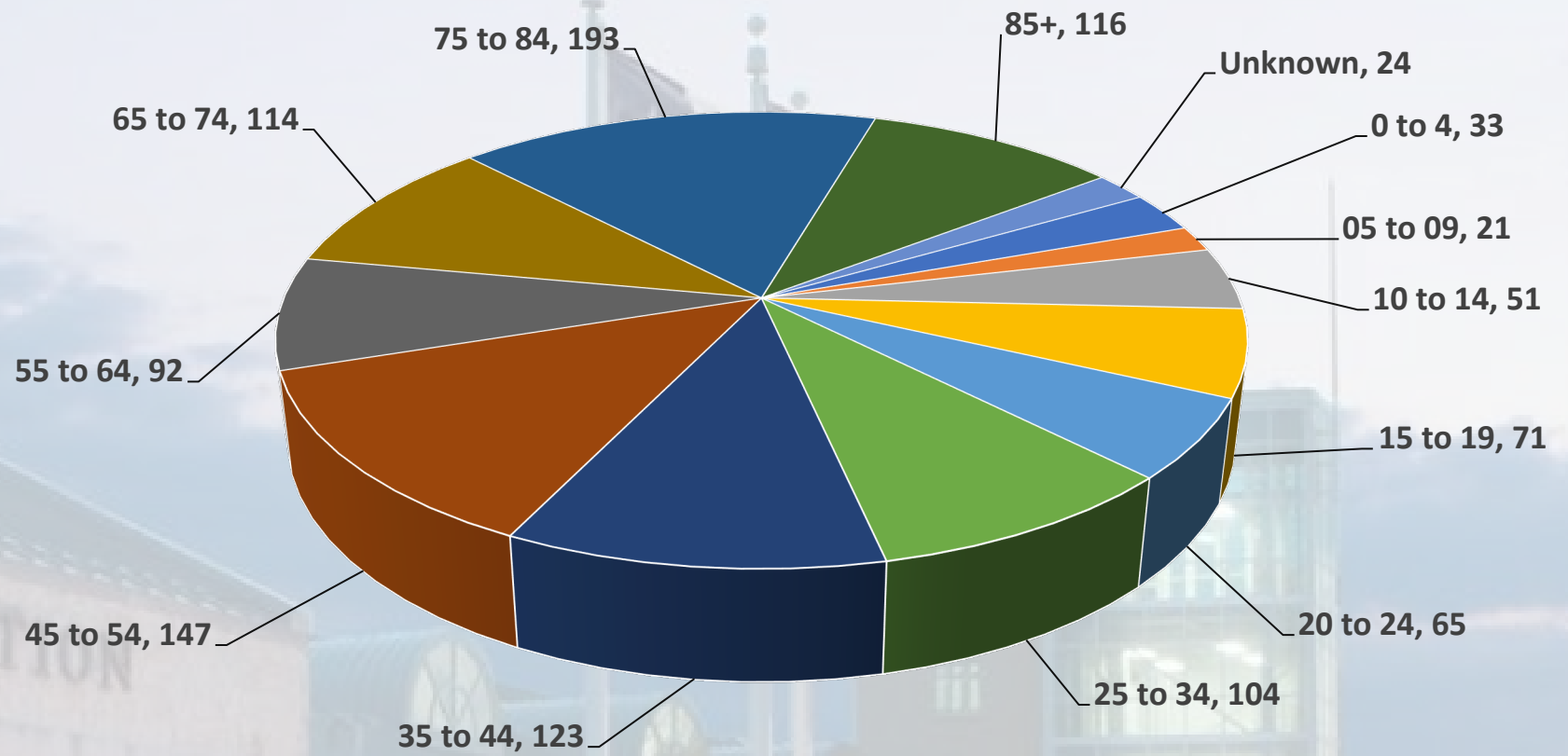
MICU Response by District



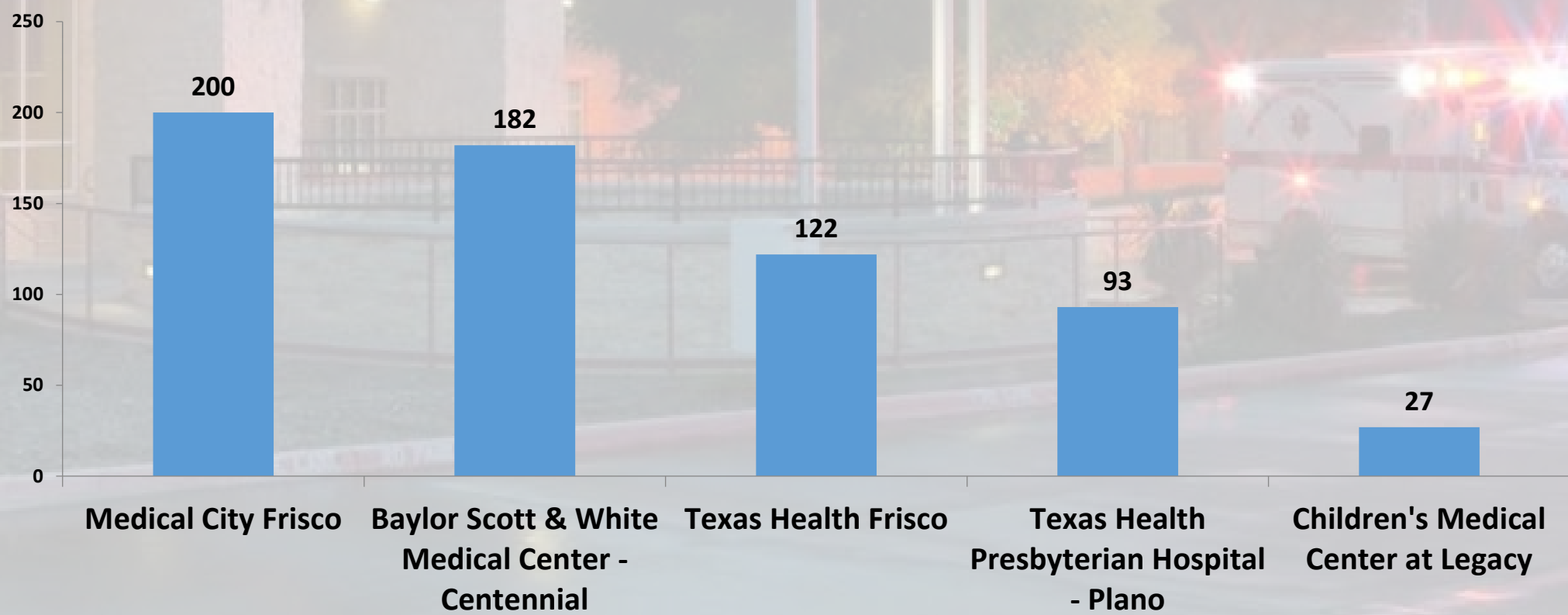


EMS Response Data

Total EMS Contacts by Age

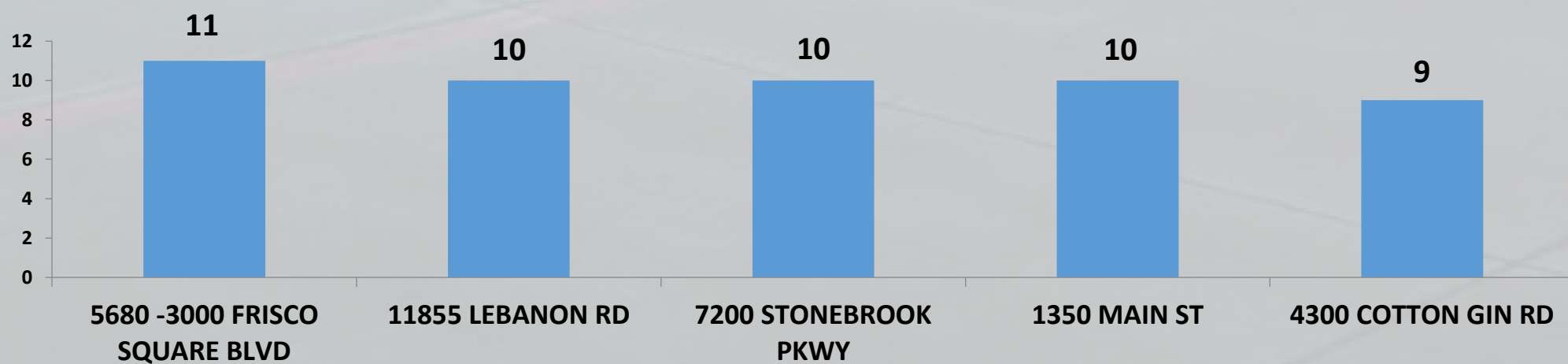


Top 5 Transport Destination Breakdown



Most Frequent Patient Locations

(Where a patient was transported)





90th Percentile Response Time

YEAR OVER YEAR COMPARATIVE ANALYSIS				
District	DECEMBER 2023	DECEMBER 2022	Variance	% Change
District 1	0:08:22	0:08:27	-0:00:05	-0.99%
District 2	0:07:32	0:08:37	-0:01:05	-12.57%
District 3	0:09:49	0:09:30	0:00:19	3.33%
District 4	0:08:03	0:08:41	-0:00:38	-7.29%
District 5	0:08:32	0:09:00	-0:00:28	-5.19%
District 6	0:08:19	0:09:39	-0:01:20	-13.82%
District 7	0:09:11	0:09:24	-0:00:13	-2.30%
District 8	0:10:58	0:09:06	0:01:52	20.51%
District 9	0:11:25	0:09:15	0:02:10	23.42%
Totals	0:09:08	0:09:04	0:00:04	0.65%

YEAR TO DATE COMPARATIVE ANALYSIS				
District	YTD 2023	YTD 2022	Variance	% Change
District 1	0:08:05	0:08:03	0:00:02	0.41%
District 2	0:08:01	0:07:58	0:00:03	0.63%
District 3	0:08:42	0:08:39	0:00:03	0.58%
District 4	0:08:09	0:08:03	0:00:06	1.24%
District 5	0:08:23	0:08:39	-0:00:16	-3.08%
District 6	0:08:43	0:08:35	0:00:08	1.55%
District 7	0:08:40	0:08:39	0:00:01	0.19%
District 8	0:08:58	0:08:04	0:00:54	11.16%
District 9	0:09:39	0:08:58	0:00:41	7.62%
Totals	0:08:36	0:08:24	0:00:11	2.25%



Incident Analysis

YEAR OVER YEAR COMPARATIVE ANALYSIS				
Alarm Type	DEC 2023	DEC 2022	Variance	% Change
Fire	19	22	(3)	-13.6%
Rescue & EMS Incident	1,096	1,161	(65)	-5.6%
Service Call / Good Intent	228	308	(80)	-26.0%
Hazardous Condition / Other	56	66	(10)	-15.2%
False Alarm & False Call	186	554	(368)	-66.4%
Mutual Aid (Provided)	9	9	-	0.0%
Total Monthly Alarms	1,594	2,120	(526)	-24.8%

YEAR TO DATE (YTD) COMPARATIVE ANALYSIS				
Alarm Type	YTD 2023	YTD 2022	Variance	% Change
Fire	275	332	(57)	-17.2%
Rescue & EMS Incident	12,376	12,829	(453)	-3.5%
Service Call / Good Intent	2,610	2,611	(1)	0.0%
Hazardous Condition / Other	608	837	(229)	-27.4%
False Alarm & False Call	2,502	2,774	(272)	-9.8%
Mutual Aid (Provided)	121	139	(18)	-12.9%
Total Monthly Alarms	18,492	19,522	(1,030)	-5.3%

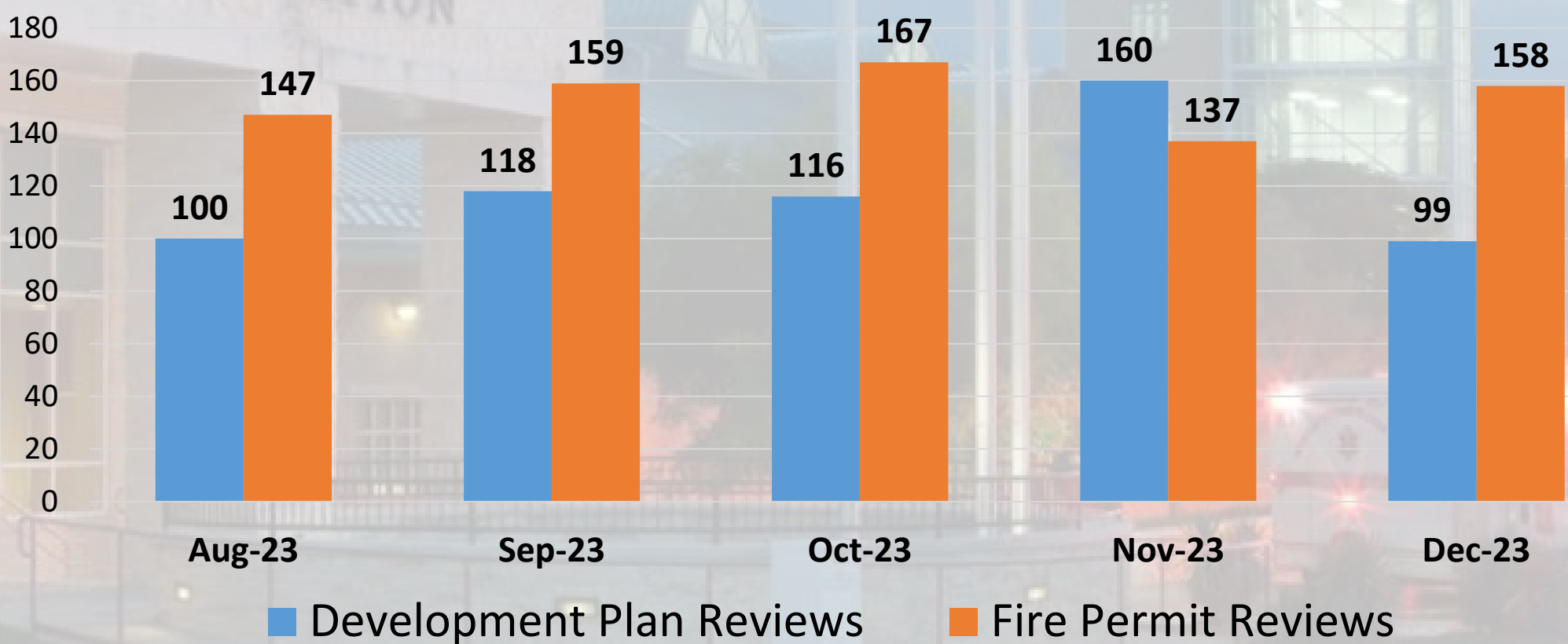
POPULATION DATA			
December 2023	231,115	6,433	2.9%
December 2022	224,682		



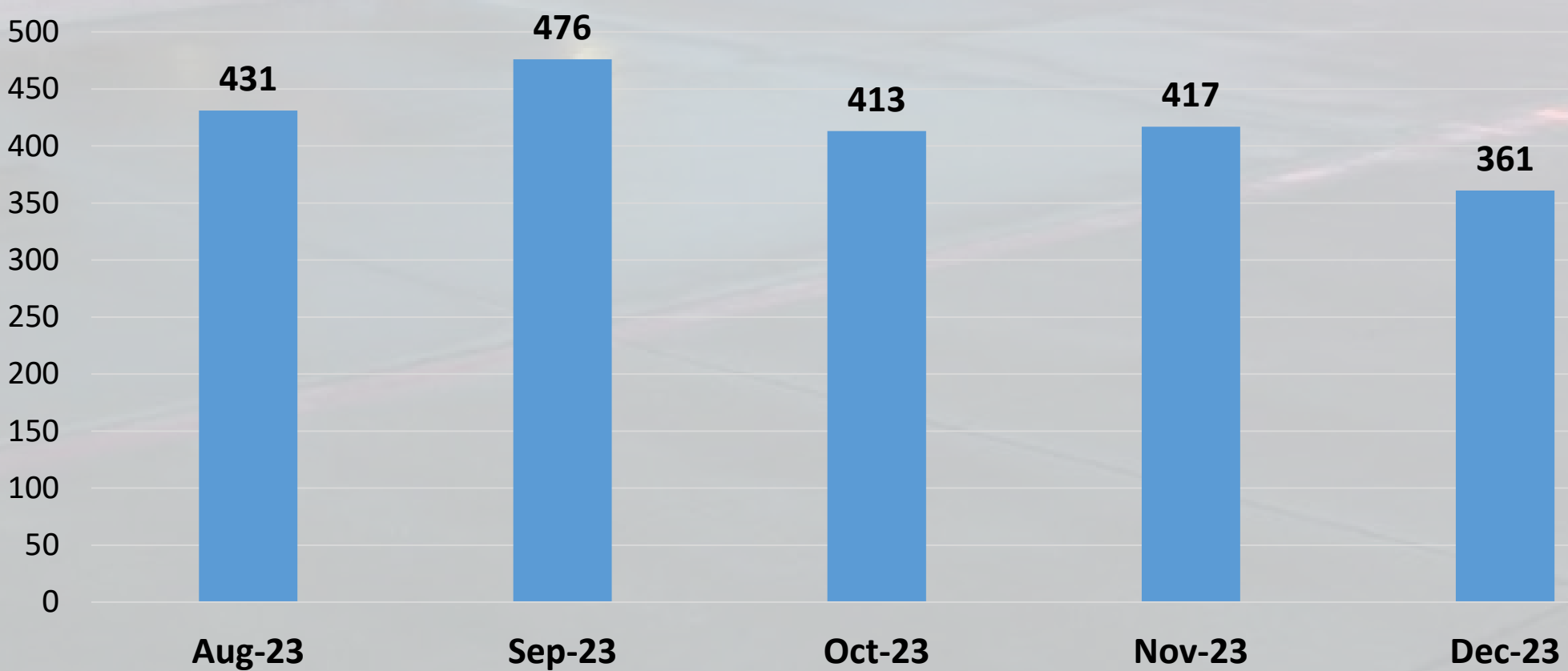
Fire Prevention

Fire Inspections	
New Construction	361
Annual Safety Survey	55
Annual Pre-Incident Plans	57
Special Event Inspections (includes Fireworks)	7

Development Plan and Fire Permit Reviews



New Construction Inspections





Community Education

Public Education Summary

Frisco Fire Department	Number	Students
Station Tours	4	67
Block Parties	1	215
Public Education	1	30
Frisco Fire Safety Town		
Public Tours	5	64
Educational Programs	65	1,393
Community Events/Education		
Merry Main Street (6,695)	2	6,740
Frisco Lakes Neighborhood Watch Public Safety Forum (50)		
Total Audience		8,509

Merry Main Street Community Education Booth



Friso Lakes Neighborhood Watch Public Safety Forum

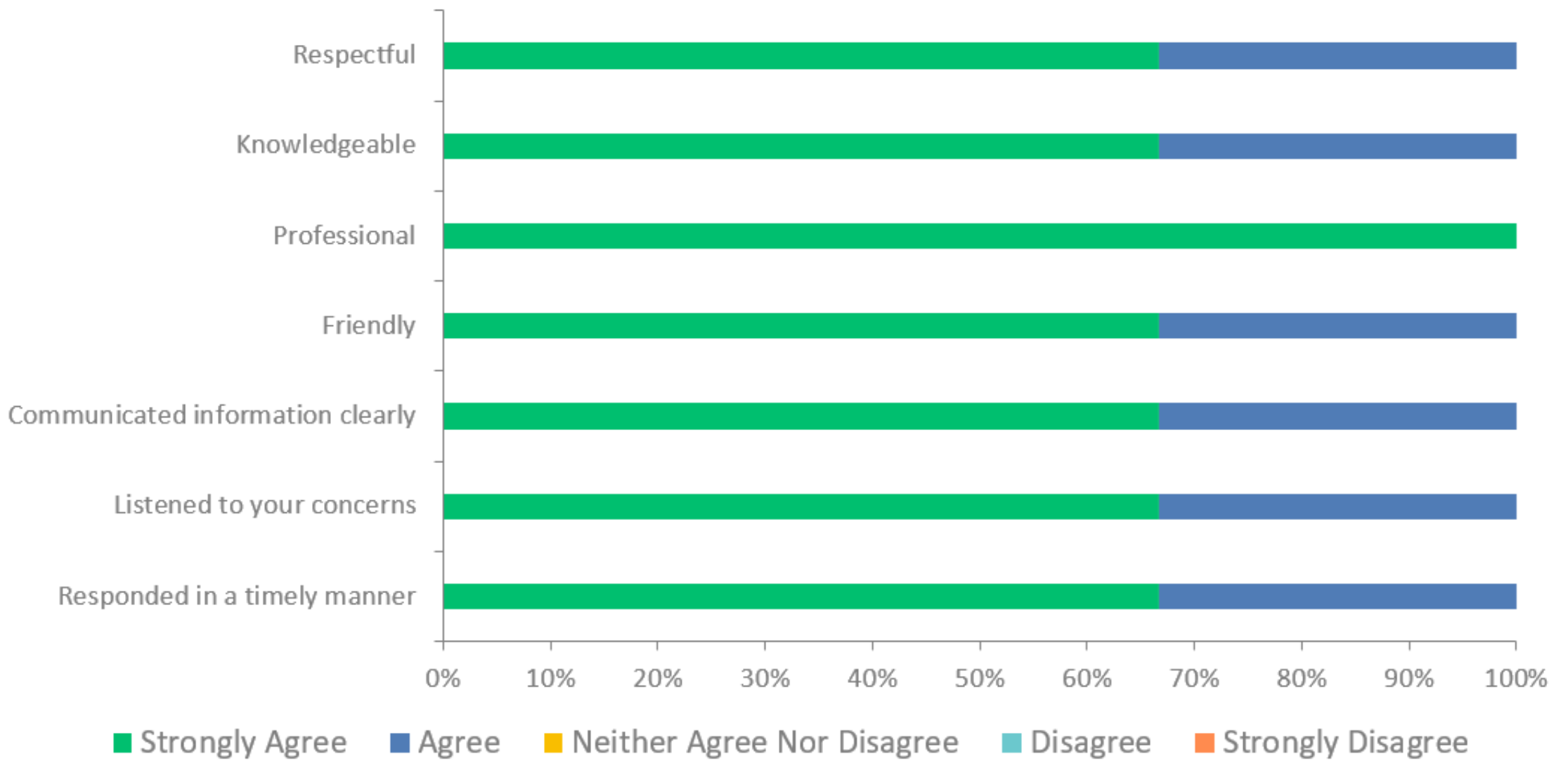




Customer Service Survey Results

Q6: Please rate your experience with the Frisco Fire Department

Answered: 3 Skipped: 0



Q8: Please rate your overall experience with the Fire Department

Answered: 3 Skipped: 0

